University of Tennessee Medical Center SPAH Monitoring / Transport Planning

Updated 07/14/2026

Special Pathogen Assessment Hospital

1. Initial Illness

Sick Returning Health Care Worker (HCW)

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2. Agency Notice

HCW notifies Monitoring Agency of Medical Transport Needs

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3. TDH On Call

Monitoring Agency notifies TDH On Call 615-741-7247

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4. Decision

Monitoring Agency Lead and TDH determine need for transport

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5. TDH Staff Notice

TDH On Call notifies TDH staff

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6. Monitoring Agency

Monitoring Agency notifies Regional Healthcare Coordinator (RHC) or designee

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7. Regional Healthcare Coordinator

RHC Notifies Emergency Manager at SPAH
865-207-5629 or
865-305-9000 ask for Safety on Call and EMS Dispatch Supervisor
865-523-9106 Press 1

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TDH Staff Contacts
Brandon Ward (EMS): 615-509-9808
Diane Dubinski (EP): 615-485-3399
Paul Petersen (EP): 615-351-8776

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Schedule a call with TDH, Monitoring Agency and University of TN Medical Center Deploy Regional Staff to Facility

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Coordination and Transport

EMS Dispatch Supervisor Notifies EMS Admin Chief
865-388-5255
And Regional EMS Consultant
865-235-6360

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EMS Admin Chief Activates Transport Plan and prepares transport unit

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EMS and Regional EMS Consultant meet at staging area near pick-up location

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EMS assess HCW and transport to SPAH

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Assessment Hospital Meets EMS in Ambulance Bay in Appropriate PPE with Stretcher to receive patient

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Assessment Hospital Actions

RHC notifies SPAH Emergency Management
865-207-5629 or 865-305-9000 ask for Safety on Call

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EM assures Assessment Hospital Plan activation and appropriate internal notifications

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Assessment Hospital Staff meet EMS in ambulance bay in appropriate PPE with stretcher

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Monitoring Agency continues to coordinate and communicate with SPAH and TDH Staff